# Q4 2012 Investor Meetings 

November 2012
ㄱ LPL Financial

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## Overview of LPL Financial

We provide over 17,000 US based financial advisors with the most versatile and cost effective business platform for delivering personal, conflict-free financial advice to a range of clients from the mass market to high-net-worth individuals

## What we do

- Open architecture platform offering 10,000 products from over 575 manufacturers
- Support over $\$ 370$ billion in assets, including over $\$ 115$ billion in advisory assets, with $\sim 65 \%$ recurring revenues and production retention in excess of 95\%

- \#1 independent broker-dealer for 17 years ${ }^{(1)}$
- \#1 provider of investment services to banks and credit unions ${ }^{(2)}$
- Leading independent defined contribution retirement plan consultant with $>\$ 65$ billion in assets and serving $>25,000$ plans

One office in the area Two offices in the area Three or more offices in the area
${ }_{7}$ Serving Advisors through a conflict-free business model


## Industry leader with scale and growing share

## Clear Market Leader

Select Competitors as of 09/30/12 by Number of Advisors ${ }^{(1)}$


## Distinct value proposition to our advisors

- Provide consulting, training, service and technology that helps advisors grow
- Superior economics and build equity
- Differentiated from other independents
- Self-clearing capability
- Positioned to manage regulatory complexity
- High advisor and investor satisfaction
- Advisor Net Promoter Score = 54\% ${ }^{(1)}$
- \#2 in JD Power "Customer Satisfaction: Investment Advisor" (2)
- LPL affiliated advisors are 18\% more profitable than other independent advisors ${ }^{(3)}$
- 22\% of all advisors and 29\% of wirehouse advisors considering a move in the next two years; LPL a leading destination for all at 43\%(4)

(1) $3^{\text {rd }}$ party survey measures how likely an LPL advisor would be to recommend LPL to a colleague by totaling the "promoters" and subtracting the "detractors"
(2) Source: J.D. Power and Associates, 2011 Full Service Investor Satisfaction Study; Ranked \#4 in "Overall Customer Satisfaction"
(3) Source: 2010 study commissioned by LPL and conducted by PwC
(4) Source: Cogent Research - 2012 Advisor Channel Migration Trends Study


## Strategy for growth...

## Diversify Advisor Base

- Recruiting across all channels
- Wide range of businesses, including large enterprises


Expanding Addressable Assets ${ }^{(1)}$

- Now serving >90\% of retail assets

- Focused on driving efficiencies for advisors and our business
- Accelerating service value commitment - investing in technology and managing expense base
- Simplifying advisor practices and increasing engagement - creating value for end-clients


## ...Drives asset accumulation



Note: Includes CCS advisor count in AUM per advisor

## Multiple levers of growth



## Proven track record across market cycles

Net Revenue, \$ in millions
$13 \%$ CAGR

## Adjusted EBITDA, \$ in millions Adjusted EBITDA Margin \%



- Adjusted EBITDA as a percent of net revenue has expanded from 8.6\% in 2000 to 12.6\%
- Average margin expansion $\sim 34$ bps a year ${ }^{(1)}$


## Operational update

- Cautious retail investor sentiment against a volatile market environment and unresolved fiscal cliff
- Advisor pipeline remains strong
- Production retention of 95\% YTD
- Sequential decline in Adjusted G\&A of $\sim \$ 12$ million for Q4
- Expand and accelerate Service Value Commitment
- Expect to provide a full update in February once our plans for the initiative have been finalized
- Reduced layers of management to streamline decision making in Q4; impacted 30 management roles, anticipate $\sim \$ 2.6$ million pre-tax charge and $\sim \$ 3.5$ million in annualized savings

| Drivers | 3Q'12 | Outlook for Q4’12 |
| :--- | :--- | :--- |
| Market | Volatile and low volume market | Remain uncertain |
| Productivity | Commissions per advisor $=\$ 134 \mathrm{k}$ | See no catalyst for change |
| Advisory asset flows | Net new assets = 10\% ann. growth | $7-12 \%$ ann. growth |

## Strong cash generation enables reinvestment and returns



Investments to grow our business

- Acquisitions: Concord, NRP, Fortigent and Veritat
- Technology and compliance investments


## Dividends

- Special dividend (\$2.00/share) paid
- Initiated quarterly dividend of \$0.12/share in August 2012


## Share buybacks

- Significant share repurchases - \$197 million since IPO through September 30, 2012
- \$155 million remaining in repurchase plan as of October 26, 2012


## LPL is a unique investment opportunity

Industry leader with scale and growing share

Distinct value proposition to our advisors

Proven track record across market cycles

Strong cash generation and return of capital

Highly attractive secular growth trends

Experienced and committed management team and Board

Appendix

## Highly attractive secular growth trends

- Rising needs of retail investors
- Expanding household investable assets
- Growth in retirement savings
- Increasing demand for independent advice
- Mass-affluent market is largest wealth tier and remains underserved

Growth in Retirement
Assets ${ }^{(2)}$ (\$ trillions)

- Evolving industry landscape
favors the independent channel
- Continues to take market share
- Fragmented industry that is consolidating
- Favorable regulatory trends


Independent and RIA
Market Share ${ }^{(3)}$
Total Investable Assets $\$ 27.5$ trillion ${ }^{(4)}$

(1) Cerulli Quantitative Update - The State of U.S. Retail and Institutional Asset Management, 2011
(2) Cerulli Quantitative Update - Retirement Markets, 2011
(3) As measured by advisor headcount - Cerulli Quantitative Update - Intermediary Distribution 2011
(4) As measured by investable assets - Cerulli Quantitative Update - Retail Investor Product Usage 2011

## Attractive financial model

- Diverse revenue sources with embedded growth
- 95\%+ retention
- No advisor concentration greater than 3\%
- Recurring revenue of 66\%
- High margin attachment revenue driven by self-clearing capability
- Expenses are primarily variable ( $\sim 80 \%$ of the cost base)
- Production expense provides growth incentive and protection in down markets
- Scalable infrastructure
- 40+\% Adjusted EBITDA as a percent of Gross Margin (excludes advisor production expense)

Total 2011 Revenues: \$3.48B

(1) Other fees include individual advisor and account fees
(2) Gross Margin is a non-GAAP number calculated as net revenues less production expenses

## Cyclicality in advisor productivity impacts quarters



## LPL Financial

| Business and Financial Metrics Supplement <br> (\$ billions) unless otherwise noted |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  | YoY | Seq |
|  | Q3'11 | Q4'11 | Q1'12 | Q2'12 | Q3'12 | Growth | Growth |
| Brokerage and Advisory Assets Under Custody |  |  |  |  |  |  |  |
| Brokerage | \$220.1 | \$228.7 | \$243.3 | \$241.6 | \$252.8 | 14.9\% | 4.6\% |
| Advisory | 96.3 | 101.6 | 110.8 | 111.4 | 118.6 | 23.2\% | 6.5\% |
| Total Assets Under Custody | \$316.4 | \$330.3 | \$354.1 | \$353.0 | \$371.4 | 17.4\% | 5.2\% |
| Advisory \% of Total | 30.4\% | 30.8\% | 31.3\% | 31.6\% | 31.9\% | $n / a$ | $n / a$ |
| Independent RIA Brokerage | \$10.2 | \$11.4 | \$12.9 | \$14.0 | \$16.8 | 64.7\% | 20.0\% |
| Independent RIA Advisory | 10.0 | 11.2 | 13.9 | 15.4 | 18.6 | 86.0\% | 20.8\% |
| Total Independent RIA Assets Under Custody | \$20.2 | \$22.6 | \$26.8 | \$29.4 | \$35.4 | 75.2\% | 20.4\% |
| Net New Advisory Assets ${ }^{(1)}$ | \$3.0 | \$1.0 | \$2.5 | \$2.8 | \$2.9 | n/a | n/a |
| Annualized Growth ${ }^{(2)}$ | 12\% | 4\% | 9\% | 10\% | 10\% | n/a | n/a |
| Insured Cash Account | \$14.2 | \$14.4 | \$13.9 | \$14.6 | \$14.2 | 0.0\% | -2.7\% |
| Money Market Funds | 8.9 | 8.0 | 7.7 | 8.5 | 7.4 | -16.9\% | -12.9\% |
| Total Cash Sweep Assets (EOP) | \$23.1 | \$22.4 | \$21.6 | \$23.1 | \$21.6 | -6.5\% | -6.5\% |
| \% of total Assets Under Custody | 7.3\% | 6.8\% | 6.1\% | 6.5\% | 5.8\% | $-148 \mathrm{bps}$ | -75 bps |
| Insured Cash Account Fee - bps | 87 | 89 | 92 | 89 | 88 | 1 bps | -1 bps |
| Money Market Fee - bps | 8 | 8 | 11 | 12 | 12 | 4 bps | 0 bps |
| Weighted FFE Daily Average Fee - bps | 8 | 7 | 10 | 15 | 14 | 6 bps | -1 bps |
| Cash Sweep Fee - bps | 56 | 59 | 64 | 61 | 61 | 5 bps | 0 bps |
| Advisors |  |  |  |  |  |  |  |
| Advisors | 12,799 | 12,847 | 12,962 | 13,185 | 13,170 | 2.9\% | -0.1\% |
| Annualized commissions per Advisor (\$ thousands) ${ }^{(3)}$ | \$138 | \$126 | \$144 | \$137 | \$134 | -2.9\% | -2.2\% |
| Net New Advisors | 139 | 48 | 115 | 223 | (15) | n/a | n/a |
| Custom Clearing Services (CCS) Subscribers | 4,417 | 4,386 | 4,465 | 4,511 | 4,593 | 4.0\% | 1.8\% |
| Payout Rate |  |  |  |  |  |  |  |
| Base Payout Rate | 84.4\% | 84.4\% | 84.3\% | 84.3\% | 84.1\% | -33 bps | -21 bps |
| Production-Based Bonuses | 2.9\% | 3.3\% | 1.6\% | 2.6\% | 3.2\% | 27 bps | 59 bps |
| GDC Related Payout | 87.3\% | 87.7\% | 85.8\% | 86.8\% | 87.2\% | -6 bps | 38 bps |
| Other | -0.3\% | 0.3\% | 0.6\% | -0.1\% | 0.2\% | 51 bps | 29 bps |
| Total Payout Ratio | 87.0\% | 88.0\% | 86.4\% | 86.7\% | 87.4\% | 45 bps | 67 bps |
| Production-Based Bonuses Ratio (Trailing Twelve Months) | 2.3\% | 2.4\% | 2.5\% | 2.6\% | 2.7\% | 34 bps | 7 bps |
| Metrics |  |  |  |  |  |  |  |
| Advisory Fee bps of Assets, excluding Independent RIA assets ${ }^{(4)}$ | 114 | 116 | 111 | 111 | 111 | $-3 \mathrm{bps}$ | 0 bps |
| Production Retention Rate (YTD Annualized) ${ }^{(5)}$ | 97\% | 96\% | 98\% | 98\% | 95\% | -190 bps | -253 bps |
| Attachment Rate, excluding cash revenue | 21\% | 21\% | 21\% | 22\% | 23\% | 249 bps | 91 bps |
| Recurring Revenue Rate | 63\% | 65\% | 63\% | 65\% | 67\% | 342 bps | 124 bps |
| Adj. EBITDA / Gross Margin | 43\% | 42\% | 46\% | 40\% | 39\% | -412 bps | -121 bps |
| Employees - period end | 2,726 | 2,726 | 2,720 | 2,911 | 2,936 | 7.7\% | 0.9\% |
| Cash Available for Corporate Use (\$ millions) ${ }^{(6)}$ | \$489 | \$528 | \$584 | \$341 | \$317 | -35.2\% | -7.0\% |

(1) Reflects net new advisory assets consisting of funds from new accounts and additional funds deposited into advisory accounts that are custodied in our fee-based advisory platforms and exclude market impact
(2) Calculated by dividing net new advisory assets by total advisory assets and multiplying by four
(3) Calculation excludes CCS subscribers and uses average of beginning and end of period advisor count
(4) Based on annualized advisory revenue over prior quarter ending corporate advisory assets (corporate assets defined as total advisory assets less Independent RIA Advisory Assets); decline in Q1'12 impacted by re-pricing in one of our significant custom clearing agreements
(5) Reflects retention of commission and advisory fees, calculated by subtracting the prior year production of the annualized year-to-date attrition rate, over the prior year total production
(6) Cash unrestricted by the credit agreement and other regulations available for operating, investing and financing uses

